



## ARE YOUR HOMEOWNERS READY FOR WINTERS HARSH WEATHER?

Many homeowners don't realize newer, energy-efficient homes tend to fall victim to problems of high humidity more often.

We recommend you make it a priority to help your homeowners appreciate that managing the humidity in their home is their responsibility.

The Following are some basic steps to controlling the humidity inside the home, we also have this information available under our homeowner resources on our website.

## WE SUGGEST YOU REACH OUT TO YOUR HOMEOWNERS

### Help control the Humidity in the home

- Proper HRV (Heat Recovery Ventilator) Operation
- Proper Ventilation Fans (Homes equipped with ventilation fans instead of an HRV) Operation
- Kitchens & Bathrooms Fans to Reduce Manufactured Humidity inside the home
- Heat Ducts & Airflow Clear of Obstructions

\* If Your Homeowners are unsure of any of these points, they must reach out for information to you or their HVAC supplier.

### Do your homeowners know what to do if they see an issue?

- It is important that your homeowners do not ignore an issue if it appears
- They must know the process to follow, remind them what to do

*\* If you ever require more information for your homeowners please do not hesitate to reach out to us and we can craft something specific.*

This document is intended as general recommendations and best practices for home maintenance and does not replace or alter the warranty certificate or the obligations of the builder and/or homeowner with regard to the warranty policy.

